**On Arrival:**

Phuket

Yacht Haven Marina has a restaurant where you can have a drink or some food whilst you wait. There are also changing facilities, toilets and a mini supermarket to stock up on any last-minute items.

Please wait in the restaurant area when you arrive to YHM.

Krabi

Thalen Pier is a local pier and not managed or run by a private company. There is a little restaurant located next door to the pier where you are welcome to wait and purchase food and drink; alternatively, you can wait under cover on the pier a minute away from the entrance to the local restaurant. Facilities are limited here and access to the boat requires you to be mobile and isn’t recommended for anyone with walking difficulties.

**Boat Transfers:**

Only the boat transfer to/from the resort to mainland is free for staff. Boat transfers will show up on your booking as mandatory – please select the time you want.

**Land Transfers:**

Land transfers are charged separately for 1,000THB per car in both Phuket or Krabi (From hotels or airports).

If you do not purchase the land transfer element on your booking, you will need to get to Yacht Haven Marina in Phuket or Thalen Pier in Krabi, 30 minutes before the departure time.

**Considerations**:

Guests arriving after 16:00 will need to find overnight accommodation in Phuket or Krabi for the transfer to the resort the following day as we do not operate the boats at night for safety reasons.

Therefore, if your flight comes in after this time, please reduce the number of nights booked with us.

**Operating Hours**:

We will not operate our boats if there is there is a slightest safety concern or if there are strong winds or uncertain sea conditions. We will arrange accommodation with a hotel of similar standards in Phuket/Krabi if a boat transfer cancellation occurs.

**Boat Transfer Details:**

From Resort to Phuket
0930h - Resort to Yacht Haven Marina
1300h - Resort to Yacht Haven Marina
1500h - Resort to Yacht Haven Marina

From Phuket to Resort
1100h - Yacht Haven Marina to Resort
1400h - Yacht Haven Marina to Resort
1630h - Yacht Haven Marina to Resort

From Resort to Krabi

1330h- Resort to Thalen Pier Krabi

From Krabi to Resort

1400h - Thalen Pier Krabi to Resort